

## What Made our Builder Special?

Unfortunately, it is our society's tendency to criticize more often than to compliment. This month we are pleased to publish consumers' Theresa and Tim Gleeson's letter to the editor. This letter compliments the Gleeson's builder and the good experience they had in building their "dream home."

*Dear Editor,*

*I would like to share the terrific experience my husband and I recently had in building our dream house. Because we are delighted customers we wanted to share our story with anyone who might be interested in having some contracting work done, whether it may be building an addition or a new home.*

*We came across Zeiset and Martin quite by accident... Briefly, we had originally contracted to build our house with another builder and based on a problem, they never got started. After drawing up plans with an architect and having already sold our last home (in 5 days) we found that we needed to locate another builder quickly! Fortunately for us, we met Larry Zeiset and Scott Martin and it has been a special experience ever since.*

*Listed below are some of the reasons why we are so pleased. Larry and Scott are committed... to be sure things are going along well and that we are satisfied. They regularly solicit our feedback to be sure things are going as we had planned. They take the time to check with us on color shades, paint, and make excellent suggestions even when it may involve making changes... They make recommendations, which helped us a great deal since they are more knowledgeable, and certainly have more experience in this area. They are very happy with the work they do and it is quite obvious. They smile a lot and aim to please.*

*We can't speak enough for the integrity, honesty and genuine concern that we have received from Larry and Scott... We highly recommend Zeiset and Martin to anyone who may need a terrific builder*

*-Theresa and Tim Gleeson*